Introduction

So, you've decided to sell your home—congratulations! You know your home best. You're smart, good looking, and well-groomed, why can't you do some of this yourself?

If you're like most home sellers, you don't want to hand over **6% of your equity** to a Realtor just to list it on the MLS and handle a few forms. You also don't want to give up all the control over the process.

That's exactly why we put together this guide: to give you everything you need to **sell your home on your terms** while keeping **thousands more dollars in your pocket**.

At the Ohio Property Group, we believe in empowering sellers like you with the tools, knowledge, and resources to get your home sold—without the hefty commission. This is why, for years, we've been saying: "You Can Sell It...We Can Help."

This guide is our **gift** to home sellers all over Ohio who want to take control of their sale while still having access to professional resources when needed.

We'll walk you through the **entire process** step by step, from **prepping your home** to **closing the deal**—and we'll include **checklists**, **forms**, **and strategies** to keep you on track. And if you ever want our complete playbook, you can get it right here.

Either way, use this guide to navigate the entire process from start to finish, or just focus on the sections you need the most. It's designed to be flexible, so you can jump in wherever it makes sense for your situation.

The first thing you'll want to review is the one-page overview of the entire selling process. This gives you a snapshot of what to expect along with a timeline and key points for each phase of your home sale.

The overview is in your checklist bundle, but you can jump to it by clicking here.

And if you ever need additional support, we have even more resources available to help you along the way.

Right now, let's jump in and get this train moving.

Ready to prep, list, and get sold? Download all checklists & guides



Step 1: Preparing Your Home (2-4 Weeks Out)

Getting Ready to Sell

First impressions matter, and, **Truth #4: Buyers look for reasons NOT to buy.** A well-prepped home attracts more buyers and better offers, so let's start with the basics.

We firmly believe that when you prepare your home the right way, you can actually **avoid many** of the inspection and appraisal headaches that derail sales later.

Sellers are often eager to get their house on the market as quickly as possible, but the **prep phase is one of the best investments of time and effort** you can make.

Not only does it help you **sell for top dollar**, but it also makes the rest of the process smoother, with fewer surprises down the road.

This stage is about **setting yourself up for success**. Buyers want to walk into a home and **picture themselves living there**.

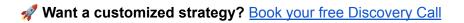
If your home feels cluttered, dirty, or in need of repairs, they'll start mentally subtracting dollars from their offer—or worse, they'll move on to the next listing. Why? Because all buyers **know** that how you do **anything** is how you do **everything**.

Truth #6: More buyers = More offers = More money. Don't scare off buyers by skipping the most important part of the entire process. Prep it right and avoid offer and inspection issues.

Take the time to get this section right and I promise it will pay off with better and higher offers that have a much better chance of reaching the closing table.

✓ Complete Prep Checklist Bundle

- **Declutter:** Less is more—create space so buyers can envision their future home.
- **Deep Clean:** Floors, windows, kitchens, bathrooms—get it shining.
- Fix Minor Repairs: Touch up paint, fix leaky faucets, and replace burned-out bulbs.
- **Stage Your Home:** A well-placed rug, fresh flowers, and neutral decor make a huge impact.
- Photography: Whether you hire a professional or tackle this yourself, we'll show you how.





Step 2: Setting the Right Price (1 Week Out)

Price to Sell, Not Sit

Overpricing (and leaving room to negotiate) is BY FAR the #1 mistake home sellers make. Price it right from day one, and you'll attract more buyers and possibly spark a bidding war.

Pricing isn't just about what **you think** your home is worth—it's about what buyers are willing to pay. If you price too high, you will **sit on the market** while buyers snatch up better-priced homes.

Truth #1: The market never lies...not ever. That means if you think you priced it perfectly, but you're getting no showings and no offers, you missed. Don't worry. It's not the end of the world.

If you missed, it just means you need to adjust. Sure, you can wait and see what tomorrow's buyers think, but if you want to sell sooner than later, you'll need to lower your price until you get enough showings to generate offers.

Sellers always worry about underpricing their home, but the reality is, if you price too low, the buyer market will spot your undervalued home and will jump on it.

Underpricing is how your home gets attention, multiple offers, and possibly a sale price higher than you expected. I know...it's crazy. If you overprice, you get less. If you underprice, you get more.

Do the math and check out your competition before you launch, but if you're tempted to overprice your home, just know this. **Truth #2: If it's not selling, it's overpriced. (period)**

Let's walk through the pricing phase together. Using our checklist, you'll be able to find the sweet spot and get **top dollar** for your home.



- **Do Your Research:** Look at recent sales in your neighborhood.
- Market Analysis: Understand what buyers are willing to pay today.
- **Visit the Competition:** Tour nearby homes to compare.
- Set a Competitive Price: Pricing too high leads to sitting, pricing just under market leads to more offers.





Step 3: Launch Day - Marketing Your Home

The Full Marketing Blitz

It doesn't matter how well prepped or perfectly priced your home is. If no one knows about it, it's never going to sell.

You need great marketing to get the word out about your amazing home. Aside from overpricing, poor marketing is one of the biggest reasons a home doesn't sell.

Just like an auction, if you want to guarantee top dollar for your home, you need as many buyers as possible to know you're selling. That takes great marketing.

Let's face it. The main reason people hire Traditional Realtors is because they want their home in the Multiple Listing Service (MLS) so it will spread to huge sites like Realtor.com, Zillow, Trulia, Home.com, and Redfin.

The problem is that you shouldn't have to pay a huge 6% commission to get on the MLS, but for years you only had two choices. Pay 6% or go the "For Sale By Owner" route, which means you can't get on the MLS.

Now, thanks to a law change allowing "Limited Service" listings, companies like the <u>Ohio</u> <u>Property Group</u>, can offer Flat Fee listings to all home sellers, giving them the best of both worlds. Maximum exposure for a few hundred dollars.

You pay a <u>Low Flat Fee</u> and we put your home in the MLS and on 200+ Realtor-controlled websites. Then we send all the buyers and agents directly to you.

Your home gets listed with all those 6% listings and nobody can tell them apart. You get the power of Realtor marketing without the huge commission. We like to call that a "Win/Win."

Marketing & Showings Checklist

- MLS & Public Listings: Get your home listed on the MLS and syndicated across top real estate websites.
- Signs & Flyers: A well-placed yard sign and digital marketing materials go a long way.
- Showings & Open Houses: Make your home easy to see—more eyeballs mean more offers.





Step 4: Showings and Open Houses

Maximizing Buyer Interest

Once your home is listed, getting buyers inside is the next big step. The more people who see your home, the better your chances of receiving strong offers. Showings and open houses play a critical role in attracting serious buyers and creating a sense of urgency.

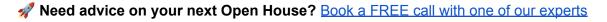
First impressions are everything, and buyers decide quickly whether they can see themselves living in your home. A well-prepared showing can be the difference between a buyer making an offer or walking away. Here's how to get your home show-ready every time.

Key Tasks for Showings:

- **Keep It Spotless:** Before every showing, do a quick clean-up. Dust, vacuum, and make sure bathrooms and kitchens sparkle.
- Declutter Daily: Store away personal items, paperwork, and excess décor to make rooms feel bigger and more inviting.
- **Neutralize Odors:** Avoid strong cooking smells, pet odors, or overly perfumed air fresheners. Open windows or use mild, fresh scents.
- **Set the Mood:** Open blinds and curtains to let in natural light. Turn on lamps for a warm, welcoming feel.
- **Temperature Matters:** Cool in the summer and warm in the winter.
- **Be Flexible:** The easier it is for buyers to see your home, the better your chances of getting offers.

Key Tasks for a Successful Open House:

- **Promote It Widely:** List your open house on the MLS, major real estate websites, and social media. Let your neighbors know—they may have friends looking to buy.
- **Highlight Key Features:** If your home has standout features like a large backyard, updated kitchen, or great location, make sure they are emphasized.
- **Prepare Handouts:** Have printed flyers with high-quality photos, property details, and contact information for interested buyers.
- Have A Sign-In Sheet: Capturing buyer and agent contact information allows you to follow up after the open house to get feedback or maybe start an offer.





Step 5: Receiving and Negotiating Offers

Understanding and Handling Offers

Once your listing is live and you're getting buyer traffic, you should start getting offers. This is where things start getting exciting—but also where careful decision-making is crucial.

Not all offers are created equal, and choosing the right one can mean the difference between a smooth closing and a deal falling apart. That means you have to choose the **best offer** from the **strongest buyer**.

Price is important, but it's not everything. You also need to look at all the offer details.

- → Does the buyer want inspections?
- → Do they want you to pay their agent's commission?
- → Are they paying cash or getting a bank loan?
- → Have they been pre-approved for financing?
- → What title company are they using and what are they charging you?
- → Do they have to sell their house to buy yours?
- → Do they want the keys at closing?

A higher offer that has cash back and a lot of contingencies **could be riskier** than a slightly lower cash offer with no strings attached. **Consider all the details** of every offer.

Pro Tip: If the buyer's agent contacts you before the showing or offer asking if you are offering a commission, tell them, "Yes. We will consider all offers with commissions." If they ask how much, tell them, "We will be happy to discuss that during the offer phase."

✓ Offer Review & Negotiation Checklist

Key Tasks:

- Review Offers Carefully: Look beyond price—consider contingencies, financing, and timelines.
- Compare Multiple Offers: If you have more than one, use a worksheet to break down the pros and cons.
- **Negotiate Smartly:** Counteroffers are part of the process—know when to push back and when to accept.
- Accept the Best Offer: Once you find the right balance of price and terms, it's time to move forward!

Want to know how much you'll have at closing? Get our free Seller Net Calculator



Step 6: Inspections and Repairs

Handling Buyer Inspections

After the contract is signed, the buyer will likely schedule a home inspection. This can be a nerve-wracking step for many sellers, but it doesn't have to be. A home inspection is meant to give the buyer peace of mind—but it can also be used as a negotiation tool to request repairs or credits.

We estimate that, if a deal is going to fall apart, about $\frac{2}{3}$ of the time it happens during and because of inspections. Remember, the more you fix and disclose before you put the house on the market, the less of these headaches you'll have to suffer through later.

Prepare well for the inspections and make sure you or someone you trust can be there to keep mole hills from becoming mountains. Trust me on this one.

Once you get the report, make sure it's accurate and then decide whether it's better to fix the issues, negotiate with the buyers to keep the deal alive, or kill the deal and look for a new buyer.

Remember, anything you discover during inspections must be repaired and/or disclosed to any future buyer. Once you know about an issue, you can't ignore it. If the deal dies, update your property disclosures and get back out there, but don't keep issues a secret. They always come back to haunt you later.

Not to worry though. With the right planning and negotiation skills, you'll survive and once you do, the biggest hurdle between here and closing will be out of the way.

✓ Inspection & Repair Checklist

- Prepare for Inspection Day: Make sure everything is clean and accessible.
- Review the Report: Understand which issues are common and which could be deal-breakers.
- Negotiate Repairs or Credits: Decide whether you'll fix issues or offer a financial credit instead.
- **Keep the Deal on Track:** Work with the buyer's agent to finalize the repair agreement and move forward.





Step 7: Contingencies and Appraisals

Final Steps Before Closing

Once inspections are out of the way, the goal is to knock out any other contract contingencies so you can move to the closing table. A contingency is just a clause in the contract that says something specific has to happen before closing. Here are some examples.

If the buyer is getting a loan, it's almost certain their lender will require an appraisal. Like any other hurdle, you can improve your success rate with proper preparation and a little homework.

If the buyer has a home to sell (aka Home Sale Continency), you'll need to track their progress. Ask them for weekly updates on how their inspections, appraisal, and so forth are coming along.

If your contract has an HOA (Home Owner's Association) clause or Property Disclosure review clause, you need to get those done as soon as possible. Seriously...the sooner the better.

A buyer who gets cold feet can easily use the HOA or Disclosure review as a quick off ramp from your deal. No bueno. Close those loops fast and put them in the rearview mirror.

If the buyer's lender requires a mortgage survey, it should be uneventful. If the survey reveals any issues, work with the title company to get them resolved quickly. Surveys rarely interrupt the closing process, but it's been known to happen.

The title company will handle the title search and deep preparation, but you should check in with them weekly. Just ask them to confirm that everything is on track for your closing timeline.

Contingencies Checklist

- **Prepare for the Appraisal:** Ensure your home is in top shape to maximize its assessed value.
- Resolve Any Low Appraisal Issues: Negotiate with the buyer if needed.
- Ensure All Contingencies Are Met: Financing, home sale, or other conditions must be cleared before closing.





Step 8: Closing the Sale

Finalizing the Deal and Getting Paid

This is it—closing day! By now, all major hurdles should be cleared, and the final steps are mostly administrative. But don't let your guard down just yet. You'll need to work with your title company to finalize paperwork and make sure everything goes smoothly.

As you approach closing day, ask the title company to confirm that the buyer has scheduled their signing appointment and get your set up as well.

Tell them you'd also like a copy of the "Preliminary ALTA." This is the 2-3 page document that has all the numbers for closing day. You should have this in your hands NO later than 2 business days before closing day.

If you are signing early, make sure you get the preliminary ALTA the day before you sign so you can ask any questions and clear up any errors ahead of time. The most common ALTA questions are around property taxes and mortgage payoff amounts.

Whatever your questions are, make sure you understand the numbers before you sign anything. After you sign, it's too late. In real estate—all sales are final.

By now you should also have your utilities set up to come out of your name on closing day and the final walkthrough (if there is one) should be scheduled. Keep in mind that about half of all buyers skip the final walkthrough, so if they don't schedule it, don't worry about it.

Finally, ask the title company where and when you will be signing and what you need to bring with you. Most title companies offer remote closings, so you should be able to schedule it anytime/anywhere that works for you.

They should also have your wiring instructions so you can get the proceeds from your home sale wired directly into your account. After all, isn't that the point of this entire exercise?

✓ Closing Day Checklist

Key Tasks:

- Review Final Paperwork: Go over the settlement statement and loan payoff.
- Prepare for Closing Costs: Know what expenses will be deducted from your proceeds.
- **Sign the Final Documents:** Meet with the title company to sign off and complete the sale.
- **Get Your Proceeds:** Funds will be wired to your account or given via check.

Questions about the closing process? Book a FREE call with one of our experts



Step 9: Possession and Moving Out

Transitioning to Your Next Home

As your home sale is finalized, your focus will be moving out and turning the home over to its new owner. Some contracts include a post-closing possession period, meaning you may have extra time to move. Regardless, this is the time to tie up loose ends and make sure everything is in order.

Double check your utilities are transferred and have a plan for passing the baton of possession over to the new buyer.

Sometimes, depending on how well you get along with the new owners, everyone will meet at the house for an instructional walk around.

Encourage the buyers to record the walk around and ask questions.

- → Where is the main water shutoff valve?
- → How do you operate the security system?
- → What does that switch in the garage do?
- → How do you access the attic or crawl space?
- → Can you introduce us to the neighbors?
- → When does the mail usually arrive?

Many times having a recorded walk around tour will save you from fielding dozens of questions after you move. Every home has little quirks, so why not boost your Karma by sharing all the little things you wish you'd known when you moved it.

Move-Out & Possession Checklist

Key Tasks:

- Complete Your Move: Pack up and coordinate logistics.
- Leave the Home in Good Condition: Clean and make sure all agreed-upon repairs are completed.
- Transfer Utilities and Services: Cancel or transfer electric, gas, water, and internet accounts.
- **Hand Over Keys and Documents:** Provide any garage remotes, security codes, and necessary paperwork to the new owner.

Questions about possession? Book a FREE call with one of our experts



Final Thoughts & Next Steps

For nearly a century, Traditional Realtors have had a stranglehold on the real estate market. Through fear tactics and what could be considered monopolistic policies, they have made sure that home sellers just like you are forced into using Realtors to sell.

They have worked hard to keep you believing you have to give away 6% of your hard-earned equity to someone with a few weeks of training and a Realtor logo on their business card. Not any more.

Selling your home without a traditional Realtor **is absolutely possible**—you just need the right tools. That's why we created this guide.

You have everything you need to take charge of your home sale, from **prepping to pricing**, **from marketing and showing**, **and negotiating and closing**. If you follow these steps, you'll put yourself in the best position to get **top dollar** and a **smooth transaction**.

The best part is that you are in control. You decide what to ask. You decide the terms you'll accept. You decide how much, if any, to pay a buyer's agent.

Our role at the **Ohio Property Group** is to help you get there with fewer headaches and a LOT more money in your pocket—where it belongs.

If at any point you feel like you need help, we're here for you. Whether it's pricing advice, paperwork guidance, or MLS access, we've got your back.

Take the next step today! Book a FREE call with one of our experts



Additional Resources

Here are a few more resources for you as you begin your journey. We wish you the absolute best of luck on your home sale and above all, remember that You CAN do this...We can help.

Social:

- f @OhioMLSFlatFee
- in Ohio MLS Flat Fee
- OhioMLSFlatFee

Contact Information:

- Podcast: <u>Talking Realty</u>
- Ohio Property Group Website
- Email: Glen@OhioMLSFlatFee.com
- Associates Title Website
- Glen's Blog
- Book a Call With Glen
- Seller Success Library
- NAR Lawsuit Page
- Start A New Listing



Home Selling Overview

Preparing Your Home

(2 - 4 Weeks Out)

- Declutter
- Repair
- Photos

- Clean
- Stage



Setting the Right Price

(1 Week Out)



- Research
- Market Analysis
- Visit Competition Set Your Price

Marketing Your Home

(Launch Day)

- MLS/Public Listing
 Signs & Flyers
- **Showings & Open Houses**



Showings & Open Houses

(Maximizing Interest)



- Promote it
- Prepare Handouts
- Sign-In Sheet

Negotiating Offers

(Getting The Best Offer)

- Review Carefully Compare Offers
- Negotiate
- Accept!



Home Selling Overview

Inspections & Repairs

(Handling Requests)

Prep

- Review the Report
- Negotiate
- Finalize Agreement



Contingencies & Appraisals

(Final Steps To Close)

- Prep
- Resolve Appraisal Issues
- Meet All Contract Contingencies



Closing The Sale

(Finalizing The Deal)

- Review Paperwork & Closing Costs
- Sign Documents & Get Funds



Possession & Moving Out

(Transitioning To Your Next Home)



- Move Out
- Broom Clean Home
- Transfer Utilities
 Pass The Keys





Ge	neral:
	Borrow a friend's garage and pay them with gift cards (or get a storage unit).
	If you don't absolutely need it now, it goes.
	Think of it as "pre-moving" so you can organize it - You're welcome!
	If you need boxes go to Dollar General or Old Navy and politely ask
	If you don't want something, sell it or give it away before you start to pre-move
	Tone down the personality to give buyers a more neutral canvas
	All storage areas (closets, pantry, drawers, cabinets, etc.) below 50% capacity
	Staging companies remove 50% of household furniture before they start
	Remove any furniture you can do without
	Open up maximum floor space and wall space
	Pay particular attention to obvious traffic walkways throughout the house
	Remove evidence of pets, politics, and religion
	Use FB marketplace/CraigsList to get rid of any unwanted stuff
	Donate the rest (Goodwill, Habitat for Humanity)
	Use old clothes, towels and linens cleaning cloths before you toss them
	Use old clothes, towels, and linens as padding for packing breakables
	Consider having your home Staged by a professional (\$2-300)
Liv	ing Room:
	Take down and pre-move all family photos
	Thin out bookshelves to under 50% capacity
	Get rid of excess DVD's and video/audio equipment that's not used



Minimal items on coffee tables, side tables

Liv	ing Room, Cont'd		
	Minimal or no plants - they take up space and block light		
	Keep shoes and coats in the closet during winter		
	A hall tree/coat hook can be used, but has to be below capacity		
Kit	chen:		
	Kill the fridge collage		
	Donate unwanted unused food to local food bank or church		
	Clear all counters - lack of counter space is a deal killer		
	Empty cupboards and drawers to below 50%		
	Keep the fridge/freezer clean, organized, and under 50% capacity		
	Empty the top of the fridge and top of cabinets - keep one item if it looks good		
Ba	Bathrooms:		
	Take out the 1000 things in the shower and on the vanities		
	All "product" and cosmetics must be eliminated or put away		
	Get rid of or pre-move all products that are out of date or not used		
	Shower: New soap, matching shampoo/conditioner (Like a hotel)		
	Vanity: box of tissues, jars of tastefully organized items like cotton balls/q-tips		
	Cabinets, closets must be below 50% capacity. Eliminate or pre-move the rest		
	Depersonalize entirely - Hotel room!!		
	No fuzzy toilet cover, toilet top of toilet rug		
	Nothing on top of cabinets or cupboards		
	Put away the scale		
	Remove/secure all prescription medications		



Be	drooms:
	Bed, lamp, table, dresser and that's it unless you have a sitting area.
	Toys contained - if it looks out of control it makes the space look smaller
	Clothes to consignment shops or online services that buy used clothing
	Remove makeshift offices, unless they really function and look good
	Closets below 50% capacity - This is a top buyer priority
	Take down all photos and personal items—box them up and pre-move them
	Pre-move all extra linens and off-season clothing/shoes
	Take down all items stuck to windows and doors
	Remove TV unless mounted to the wall or on a good-looking TV stand
	Child desk/computer: Keyboard/laptop, monitor, mouse, chair, a few books only
	Remove/secure all valuables
Ga	rage:
	Show people it is possible to park the correct number of cars in your garage
	Pre-move/sell outdoor equipment you don't need now (snowblower in June)
	Pre-move all stored items now
	Attic and wall storage should appear open and clean with lots of room
	Take down the 10,000 hooks/nails/screws you have in the walls
	What remains on the walls must look like new/organized
	Take down items stored overhead, unless you're showing off clever storage ideas
	Do not store your overflow in your garage or attic - pre-move or offsite only



•	Yard/Outdoor areas:	
		Patio/deck with minimal furniture to make it seem larger and not cramped
		Remove/pre-move off-season items (sidewalk salt bag/bucket in summer)
		Remove anything that looks like work (tools, chemicals, equipment, etc.)
		Remove all personal/family items
		Remove/secure all valuables

Remove all worn furniture/fixtures (old dirty grill, worn cushions or hammock)
Pick up any clutter from entire yard

Gather and inconspicuously store any tools or chemicals for pool/hot tub

Go get some ice cream or have a beer...or both

	Mow and water lawn
	Trim weeds and sweep concrete of all grass clippings
	Trim trees & bushes away from the house
	Clean front entrance/Stoop/Porch
	Clean all entryways of dirt/cobwebs
	Polish door handles, address numbers, light fixtures
	Wash windows, screens, shutters, and eves
	Clean gutters if they need it (the inspectors will look)
	Clean Backyard (trash/leaves/stuff you don't notice any more)
	Clean outdoor grill, fire pit, and lawn furniture
	Pressure wash all concrete (sidewalks, driveway, patio) and decks
	Clean grease and oil spills from driveway, sidewalks, patios
	Clean filters for swimming pools, hot tubs, etc.
	Clean ponds and fountains (Make it look easy to maintain)
	Remove ANY signs of smoking outside (pick up butts, remove ash trays)
	Weed yard and garden
	Clean/pressure wash all fencing
Ga	rage:
	Wash the overhead and walk-through garage doors
	Clean air vents
	Wipe down workbench surfaces
	Wipe all cabinets/storage units



Outside:

Ga	Garage, Cont'd:	
	Wash all walls	
	Clean all hardware for doors, pulldowns, etc.	
	Clean windows and screens, inside and out	
	Remove all cobwebs	
	Sweep entire floor	
	Hose down/ pressure wash the floor	
	Clean grease and oil spills from the floor	
En	tryways and mudroom:	
	Clean the door(s)	
	Clean air vents	
	Clean the glass in the door and sidelights	
	Polish door hardware	
	Sweep/vacuum floor	
	Mop hard surface floor	
	Clean light fixture	
	Wipe switch/outlet plates with cleaning wipe	
	Clean walls	
	Use Magic Eraser to handle any scuff marks	
	Wipe baseboards and all woodwork	
	Use grout cleaner if necessary	



Kito	Kitchen:	
	Clean all kitchen drawers	
	Clean air vents	
	Clean appliances inside and out (Yesbuyers will look)	
	Stove top	
	Stove hood	
	Oven (including drawers)	
	Refrigerator (remember the top)	
	Microwave	
	Dishwasher	
	Any remaining countertop appliances	
	Polish all fixtures in the sink	
	Polish all drawer and cabinet hardware	
	Clean garbage can	
	Clean all kitchen cabinets, front and inside	
	Clean all baseboards	
	Scrub floor wall to wall	
	Use grout cleaner if necessary	
	Clean all counters, including backsplash	
	Clean sink	
	Put 1/2 cup of baking soda & cup of vinegar in the disposal, run with water	
	Clean all windows and screens, inside and out	
	Remove cobwebs from ceiling corners	
	Clean ceiling fans and light covers (get the bugs/dust out)	
	Wash all light switch plates and outlet covers with cleaning wipes	
	Wipe down all walls, particularly by cooking areas and garbage can areas	
	Clean/dust all window blinds	

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Clean all bathroom cabinets, inside and out (Yesthey will look)
Clean all bathroom drawers
Clean air vents
Scrub sink
Polish all fixtures in bathroom sink, shower, drawer/cabinet hardware
Clean shower top to bottom
Scrub toilet, including top, behind/under seat, around the base near the floor
Clean and sweep unfinished basement, including utility areas
Remove cobwebs from ceiling corners
Clean ceiling fans and light covers (get the bugs/dust out)
Wash all light switch plates and outlet covers with cleaning wipes
Scrub floor wall to wall
Use grout cleaner on floor, shower, etc. if necessary
Clean/dust all window blinds
Clean all windows and screens, inside and out
Clean all mirrors



Wipe down all walls

All	Other Rooms: (Print as needed)
	Dust all electronics and clean all screens that are staying
	Clean air vents
	Empty trash cans
	Remove carpet stains and any signs of pet damage
	Vacuum/sweep all floors
	Shampoo carpets
	Clean ceiling fans and light covers (get the bugs/dust out)
	Clean the floors and walls of all closets
	Wash all light switch plates and outlet covers with cleaning wipes
	Clean fireplace
	Clean or replace drapes
	Clean/dust all window blinds
	Clean all windows and screens, inside and out
	Clean all mirrors
	Polish woodwork/clean hard surfaces (mantles and such)
	Wipe down any remaining hard-surface furniture
	Wash pets and remove during showings if at all possible
	Clean litter box and remove during showings if at all possible
	Remove ANY signs of smoking anywhere in the house, including ash trays
	Remove mildew
	Dust/clean all lamps and shades
	Wipe down all walls
	Consider having a professional cleaning team go over the house again
	For extra credit, consider hiring someone to vacuum out your ducts
	Go get more ice cream and/or beer/wine. You've earned it.



Repair Checklist

Outside:

Plant colorful flowers – or get potted flowers to put around
Repair/paint/stain front door
Fix broken windows, shutters, screens
Replace burnt out bulbs (we love soft white, but make sure they all match)
Grease overhead garage door track
WD-40 all garage/shed hinges so they don't squeak.
Test/repair all sprinklers and hose faucets
Repair loose/missing deck boards, screens
Seal any concrete patio, driveway, or sidewalk cracks
Inspect and clean chimney
Repair/replace worn shingles
Paint exterior trim, if needed
Clean, secure, and align gutters and downspouts
Check foundation for cracks and repair
Fix any fence holes, missing parts
Stabilize fence posts



Repair Checklist

Ins	side:
	Repair any nail holes in the walls
	Touch up or repaint walls neutral color
	Repair and paint any wall/ceiling cracks
	Caulk windows, tubs, showers and sinks
	Make sure toilets and faucets work well with no leaks
	Make sure toilets and toilet seats are not loose
	Touch up furniture and woodwork with touchup markers
	Replace caulking:
	Razor blade the old and prepare a clean/dry surface before you reapply
	Immediately go over with caulking tool or plastic spoon for the perfect look
	Replace switches and outlets that don't work
	Replace batteries in garage door remotes/gate remotes
	Replace all burned out light bulbs with matching soft white bulbs
	Replace batteries in smoke/CO2 detectors (they will be tested)
	Kill all wallpaper and repaint after you remove it
	Optional: Worn or dirty carpet is a HUGE buyer turn off, replace if you can
	Note: Repair and carpet allowances are a last resort - lower the price instead
	I hear they have wine-flavored ice cream. You should look into this immediately.



Replace Checklist

UC	ilciui idcus.
	Go to Costco/Sam's for sets of things (spice rack, knife sets, bed in a bag, etc.)
	Buy new things for your new house and use them to stage your current
	house—then move it after the sale or after photos
Ext	terior:
	Replace the welcome mat with something colorful/fun
	Replace any old hoses/reels
	Wreath and holder for front door
	Solar lights along the walk to the house and/or driveway
	Edison or other strings of lights for entertaining areas
	Grill towel and tools
	Patio chair cushions
	Door or mailbox numbers to make the house easy to find
	Bright flowers/shrubs in front of the house
	Fresh mulch to make it look new
All	interior:
	Touchup markers for woodwork/furniture
$\overline{\sqcap}$	Replace air filters/furnace filters
	All outlet covers and switch covers must be matching
	Thank "greige" if you are planning to repaint
$\overline{\Box}$	Coloring: 60% base neutral color, 30% complimentary color, 10% splash



General ideas.

Replace Checklist

Kit	chen:
	Kitchen faucet if you can't get it clean
	Grout stain/paint if you can't get light colored grout evenly clean
	See if the dishwasher manufacturer offers a replacement front panel if
	yours is worn or dated
	Kitchen towels that are matching or seasonal
	Matching toaster and coffee maker
	Replace all cabinet/drawer hardware if dated (surprisingly inexpensive)
	Salt/pepper shaker
Bat	throoms:
	Tub/shower and sink fixtures if you can't get them clean
	Grout stain/paint if you can't get light colored grout evenly clean
	Shower curtain and bath rug for each bathroom
	Replace toilet seats if worn or dated
	Replace bathroom fan if it's noisy
	Fresh soap for all baths
Be	drooms:
	"Bed in bag" covers for all beds - matching, simple, and gender-neutral
	Replace old lampshades with new white drums available at dollar stores
Liv	ing Room:
	Furniture touchup kit - you finally get to draw on the furniture!!
	New slipcovers on sofas and chairs instead of replacing or reupholstering
	A few colorful knick-knacks for the mantle or shelf, ex. candles or vases



Sta	ges of staging:
	Declutter/eliminate
	Clean everything
	Repair/replace items
	Paint
	Replace flooring
	Stage
	Photograph
Key	y areas to stage:
	Front of house
	Living room
	Kitchen
	Master bedroom/bath
	Patio/deck or other outdoor space for relaxing or entertaining
	Then work all other rooms

General rules for staging:

If you purchase things to stage your old home, take them to the new house.
Fresh soap, empty trash in all baths, bedrooms, offices, and kitchen
Paint a picture of what life could be like in this house.
Staging is about showcasing your homes best features
Just like fashion or makeup, staging is about accentuating the positive features
in a home and de-emphasizing the not-so-great
Avoid empty tables, desks, or counters using a few small items or flowers
Cast a widen neutral net to appeal to as many potential buyers as possible
If it looks like work, it will be a subconscious turnoff to buyers
Help buyers see their future - not your past
Assume people will look in every drawer, every closet, and every cabinet
Get rid of all "fun colors" and quirky decor. Put that energy in the new house.
Lighting: 100W of light for every 50 square feet of space
All bulbs should match - led 100W soft white or tasteful Edison bulbs
Turning on all lights helps make the house look bigger and brighter and
keeps buyers from fumbling around looking for switches - confusion is bad
Each room should look homey and inviting, not cluttered and personal
You can accent any room with one or two items. Bright throw pillows, a bowl of
fruit, vase with fresh colorful flowers
Every room must have a defined purpose, but preferably not multiple uses
unless they are clearly defined and easy to visually separate.
If you have an odd space, find a creative use for it - Google, YouTube, or
Pinterest are great places to get ideas for these nooks and crannies
Having a purpose for every room and every available space in the house
increases the perceived value per square foot
Help buyers see their future - not your past



Rul	e of 3 to create stories or scenes:	
	3 vases of different sizes or color	
	3 different sizes or colors of pillows	
	3 paintings together that are themed	
	3 piles of books	
	3 jars or themed candles	
	3 shades of the same color	
	3 like items in different sizes	
Spa	ace for walkways:	
	Don't block doorways and leave walkways so people can naturally flow	
	through the house	
	30-48" in heavy main paths	
	24" in areas of lighter traffic	
	14-18" between couch and coffee table	
Pets:		
	Must remove or significantly reduce all evidence of pets for photos and	
	showings	
	Even pet lovers hate pet hair, pet prints and pet smells so keep all evidence	
	to a minimum	



Ext	erior:
	Start at the curb
	Most people drive by the home first to see if it's worth their time to
	schedule a showing
	Create an image of a relaxed life where you can enjoy quiet and "get away
	from it all"
	For larger yards, create a space that would be ideal for entertaining.
	Small outdoor area can be staged with a cafe table, 2 chairs, tray with coffee
	cup, and newspaper folded - perfect scene. Imagine a little cafe for breakfast
	Relaxing outdoors - swing, fire pit, cafe table, hammock
	Edison bulbs and specialty lighting outside are wow at night and for night photos
	Create a "grill station"
	Keep outside lights on at night so anyone driving by can see the house lit up
Kit	chen:
	Keep counters nearly empty except for a few newer appliances like toaster
	and coffee maker
	Fresh flowers in a vase
	Basket of fruit, etc for some minimal decor
	Cookie jars, flowers in vase, bowl of real fruit, new soap, new clean spice rack,
	butcher block with
	Create a coffee station
	Show how part of the kitchen can easily be a small work contained area to
	bounce between working, homework, and cooking



Ba	Bathrooms:	
	Towel and Hand towel for each bathroom (for fancy bonus points, hang a	
	smaller towel over a matching larger towel)	
	Only essentials in the shower/tub. Needs to look like a hotel shower/bath	
	when you walk in—nice, clean and basic items only	
	Consider an apothecary look: clear jars of items like cotton balls, q-tips, etc.	
	Laundry pods look nice in jars	
Bedrooms:		
	Lay one folded blanket at the end of a made bed if it matches or compliments	
	Gender neutral master (cast a wide net)	
	If you use bins to organize, use opaque or colored bins. Clear bins look	
	cluttered and messy	
Liv	ing room/Family room:	
	Set up a "conversation area" by arranging furniture in groups like a	
	furniture store—only smaller and without the price tags	
	Get furniture pulled away from the walls - this is called "floating furniture"	
	Incorporate a separate and definite work area for kids or parents since so	
	many are working remotely	
	Put away all DVD, video games, equipment	
	Furniture can be rented by the week. Rental centers will deliver and pick up	
	as well.	



Off	Office:	
	If you have a temporary or permanent office in a room that makes sense—	
	accentuate it with a "zoom" friendly look	
	So many people and kids are working from home - show potential buyers	
	how you solved it for them	
	Home offices and school work spaces are absolutely huge right now - show	
	that you have that space (not both together)	
	If you have weird space and can't find a use, just paint it with chalkboard paint	
	and use it for a family message center	
Va	cant homes:	
	Rent furniture if you need to show a vacant home or your furniture is	
	unattractive-even if it's just for the photography	
	Furniture can be rented by the week. Rental centers will deliver and pick up	
	as well.	
	Look for "pop up furniture" (Google it) if you can't find anything suitable	
	Focus on condition of the house and only need to stage the Front, LR, Kitchen,	
	master bed/bath	
	Vacant homes take longer to sell and sell for less - study after study	
	Throw in a small item here and there to break up a large empty area	
	Bowl of fruit on the counter	
	Chair and a small table in a room	
	Cafe table on a deck or patio	
	Try some wine or beer "slushies". Our friends at White Shutter Winery sell this	
	stuff and it's amazing!	



Photo Checklist

Ge	nerai:
П	Get a tripod that extends several feet so you can look down on a room
$\overline{\sqcap}$	Take ALL photos in "landscape" mode (sideways)
	Get a second opinion from a picky/detailed friend before uploading - look
	at the photos with fresh eyes to point out anything unflattering
	Photos saved in JPG/JPEG format (phones automatically do this)
Lig	hting:
	No cloudy or rainy day weather pictures- we want natural light!
	Open all blinds/curtains and turn on all the lights in the house
	Shoot east-facing rooms in the morning, west-facing rooms in the afternoon,
	and north/south facing rooms from 10a.m4p.m.
	Experiment with different filters on your phone/camera
An	gles:
	Shoot each room from the doorway
	Shoot each room from high up in one corner
	Get more floor than ceiling in photos when possible
Otł	ner:
	Floor plans if you have them- no napkin drawings, please
	Overhead or drone photos showing the house from above
	Map of Home if it's close to a major attraction (mountain, lake, famous
	landmark, etc.)



Photo Checklist

Ph	oto Prep - Exterior:
	Mow/weed/sweep away grass
	Trim bushes/hedges
	Pick up sticks/ Rake leaves
	Remove all toys/tools/bikes/etc.
	Clean the pool and get all pool toys out
	Hide worn out lawn furniture
	Move all cars out of view
	Hide all evidence of pets
Ph	oto Prep - Interior:
	Declutter every room- Be Ruthless
	Organize everything you don't need and store in bins or out of site
	Vacuum/mop and clean everything again
	Remove all seasonal items
	Clean windows
	Turn off all ceiling fans
	Remove any signs of pets including actual pets, pawprints on floors/doors/walls,
	pet toys, water/food bowls, pet beds, litter box, birdcage, food bags, etc.
	If you have children, hide the following for your photos: -toys, arts, and craft
	supplies, highchairs, playpens, strollers, changing stations, childproof items
	like gates and door/cabinet handles, etc.
	-EXCEPTION: if you have a room that screams nursery, these can be left
	Make sure the furniture matches the room (remove the card table from the
	living room)
	Remove all exercise equipment (unless you have a really nice home gym room)
	Remove all trash cans



Photo Checklist

Kitc	Kitchen:	
	Clear and clean all counters	
	Clear and clean fridge- no magnets/artwork/photos on it	
	Empty and clean sink	
Bat	hrooms:	
	Clear and Clean counters and vanity shelves	
	Clean Mirrors	
	Close toilet lids	
	Remove/hide shampoo/toothbrushes/sponges/razors/hair products	
	Clean all toilets, tubs, and showers	
Bed	lrooms:	
	Make Beds	
	Clear off dressers, nightstands, and desks to an organized minimum	
	Closets should be empty to be half full or less (buyers want to see the	
	space, not your stuff)	
Lau	ndry:	
	Remove or Empty hampers and baskets	
	Remove hangers and clothes	
	Clear off counters/folding areas	
	Remove/hide laundry supplies (detergent, softeners, etc.)	

Close washer and dryer and clear anything off them



Photo Checklist

Livi	ing/Family/Rec Rooms:
	Turn off all TV's and computer monitors
	Put Away all hobby items
	Arrange furniture to make the room feel open and large
	Keep table tops clear and organized
Pho	oto List - Exterior:
	Street Front Photo during the day
	Street Front Photo at night with all lights on
	Back of House
	Porches, patios, or decks
	Swimming Pools and hot tubs if staying with the house
	Any spectacular views from your home (mountains, beaches, etc.)
	If you house is way off the road get one from the driveway entrance
Pho	oto List - Interior:
	Entryway
	Kitchen
	Dining Room
	Living/Family/Great Room
	Master Bedroom and Bathroom
	All Other Bedrooms and Bathrooms
	All Other Rooms
	Basement (whether finished or unfinished)



Pricing Checklist

Un	derstanding Your Market:
	Research recent sales in your neighborhood (last 6 months)
	Look at homes similar in size, condition, and location
	Compare active listings (your competition)
Ana	alyze the Data Like a Pro:
	Identify the highest and lowest sale prices in your area
	Calculate price per square foot for comparable homes
	Factor in market conditions (seller's market vs. buyer's market)
Ave	oid These Common Pricing Mistakes:
	Don't price based on what you wantbuyers set the market price
	Don't ignore expired listings (homes that failed to sell were overpriced)
	Don't set odd prices (\$402,738)Round to key search amounts (\$399,900)
Cre	eate a Pricing Strategy:
	Price at or just below market value to attract more buyers (Truth #6)
	Consider price banding (position your price between crowded price points)
	Adjust for home conditionupdates, renovations, and curb appeal
Wa	tch the Market Response:
	Lots of web views but no showings? >> Price is too high (Truth #2)
	Lots of showings but no offers? >> Photos don't tell the true story
	Lowball offers? >> The market is speaking and the market doesn't lie





THE HOME YOU'VE BEEN WAITING FOR



For a private viewing, Call (123) 456-7890



1 POOL



4 BEDROOM



PARKING AREA

PRICE:

\$719,900

LOCATION LISTED AT







Flyer Box

Flyer Box Example





Showing Checklist

Interior:

Turn on all lights - even during the day
Open all curtains and blinds to flood the house with light
Empty all garbage cans - take to main trash outside or in the garage
All appliances cleared and wiped down
All dirty dishes into the dishwasher and not in the sink or on the tables
Check all bathrooms: Flush, lids down, all meds gone, sink/tub/shower clean
All pets should be kenneled or not at home for the showing
Empty litter box and put away any other pet clutter
Put away all toys and projects (plastic bins are wonderful for this use)
Grab a laundry basket and walk the entire house picking up any items that
need to be removed. If you like, put the laundry basket in your car before the
showing so it's out of the way.
Set your temperature to 72°
If it's winter, turn on the gas/electric fireplace for warmth and effect
Put out some grab/go snacks and water bottles. Many buyers and agents are
running from house to house with no time. They will remember and
appreciate the gesture, even if they don't take them.
In case they have time to stop and eat, leave a single page with a list of nearby
restaurants, coffee shops, and ice cream places. Sell the neighborhood.
Put out a copy of your flyer along with any other documents you want them to
have in case they make an offer
Put away all valuables and medications



Showing Checklist

lerior.
All lawn care done and/or snow cleared
In winter, salt/sand sidewalks and driveways for safety
Put away any trash or recycling bins to their proper place
Check the yard for any clutter/debris/pet droppings
If showing is with an agent, make sure the lockbox is in place with a key
Doublecheck any doors that should be locked or unlocked
Pick up any packages/mail/newspapers and put away
Make sure the buyers have a close and easy place to park
Turn on outside light



Open House Checklist

5 D	ays Before:
	Remind listing agent to add open house to the MLS
	Double-check public websites to make sure open house is showing
	Place "open house" yard sign in your yard with day/time clearly posted
	Post on all social media with 3-5 photos, link to your site, day/time of open house
4 D	ays Before:
	Contact anyone who mentioned they might be interested to invite them
	New post on social media with 1-2 new pictures, a link to your site, mention the
	day/time of open house againASK FRIENDS TO SHARE
	Prepare copies of any documents to hand out (flyer, offer instructions,
	disclosures, floorplan, HOA docs, list of improvements, neighborhood features
3 D	ays Before:
	Pick up balloons and any other supplies needed for the open house
	New post on social media with 1-2 new pictures, a link to your site, mention the
	day/time of open house again, include unique featureASK FRIENDS TO SHARE
	Confirm day/time of open house with whoever is hosting with younever host
	an open house by yourself. If your agent is hosting, confirm with them.
2 D	Pays Before:
	Check the weather and be prepared for any possible issues (extra doormat,
	snow removal, cut grass early, etc.)
	New post on social media with 1-2 new pictures, a link to your site, mention the
	day/time of open house again, mention the tons of calls you are gettingASK
	FRIENDS TO SHARE



Open House Checklist

Day	y Before:
	Remind co-host or listing agent of open house time tomorrow
	Doublecheck all documents are organized and ready to hand out
	Set up your registration table/area and your work area
	Go LIVE on social media for a few minutes about the open house
	tomorrow. Live/video gets 6-8x the eyeballs of a standard post
	Final lawn care/exterior preparations completed
	Put out your directional signs for the open house around your neighborhood
	Test any technology (laptop, tablet, music, etc.)
Mc	orning of:
	All interior cleaning, prep, staging is finalized
	If house is occupied, walk through every roomno surprises
	Open all blinds/curtains and turn on all lights
	New social post announcing the start and end time of your open house
	along with a link to your website and mention easy directions.
	Gather offer forms, gum, tide pen, etc so you're ready for whatever
	Put balloons on your yard sign and directional signs (weather permitting)
	Doublecheck your registration area and your work area with all documents
	Doublecheck all bathrooms (flushed, clean, lids down, lights on)
	Doublecheck all bedrooms (beds made, TVs off, valuables gone)
	Walk the entire house to pick up any misc items - make sure all lights are on
	Turn on your music and unlock the doors
	Last-minute coordination with your co-host
	Put on your game face - you are about to sell your house!!



Welcome To

Please Sign In:

NAME:	EMAIL:	PHONE:
OhioMLSFlatFee.com		OHIO

Offer Instructions

When a buyer looks at your home, give them your version of this so they can make an offer.

Thank you for your interest in our home! We're excited to help you with the next steps We know that this process can be tricky and you may have some questions.

If you want us to clear up any questions or your just want to know more about the house or the area, email us anytime at 1357Maple@gmail.com or call/text us at (123) 456-7890.

Now...on to the good stuff: To initiate the offer process, please email us your answers to the guestions here:

- 1. The price you wish to offer.
- 2. Type of financing you will be using (Conventional, FHA, VA, Cash).
- 3. Where are you in the financing process (Applied, pre-approved, etc.)?
- 4. What inspections would you like to do if any?
- 5. What appliances would you like to stay with the home?
- 6. What date would you like to close?
- 7. When would you like to take possession of the property?
- 8. Do you have a property to sell before you can buy this one?
- 9. If so, have you sold your home yet?
- 10. Anything else you think we should know?

Once we have this information, we can decide together how to take the next steps.

We look forward to working with you and as always, any questions you have—just ask.

Thanks!		
(Your signature)		

NOTES:

- If you have a listing agent helping you with the offer process, this is still a great idea, but you'll want to forward any emails you get with any offer terms to your agent. Then you and your agent can determine the best way to move forward with any buyers.
- Have your version of this document in paper form for the open house/showings and a PDF form to email anyone who looks at the property. People like and need clear instructions so don't be shy.
- If there are other questions you'd like to know before moving ahead with a buyer, feel free to include them, but know that what we listed above should be enough to help you sift through buyers, but not too much for potential buyers to share with you.
- Your feedback is welcome if you see ways to improve this form. Head to OhioMLSFlatFee.com and shout it out!!



Dream Offer:

	Date:	
OFFER TERM:	DREAM:	RANK:



Offer Worksheet

Offer Designation:_____

Term	Notes	Agreed	Counter	Final
Price				
Escalation Info				
Appraisal Gap				
Closing Costs				
Earnest Money				
Appliances, etc.				
Financing Info				
Lender Info				
Inspection Info				
Title Company				
Closing / Possession				
Commission				
Estimated Net				
Offer Expiration				



Offer Worksheet

Notes:	



Multiple Offer Worksheet

Term	Offer 1	Offer 2	Offer 3	Offer 4	Offer 5	Offer 6	Offer 7
Buyer/Agent							
Expiration							
Price							
Escalated Price							
Appraisal Gap \$							
Earnest \$							
Concessions							
Commission							
Our Net \$							
Finance Type							
Finance Status							
House to sell?							
Inspections?							
Personal Prop							
Closing							
Possession							



Multiple Offer Worksheet

Notes:	



Offer Review

<u>Complete an Offer Worksheet for each offer you receive. Next, run through the list of review</u> notes on this page. Make any notes on your Offer Worksheet to keep track of issues to resolve.

Price:

- <u>Offer is above list price</u>. This clause is commonly known as "Appraisal Gap Coverage". This situation increases the likelihood of the appraisal coming in lower than the contract price. Strongly recommend you ask your buyers to agree to make up any difference in value from a short appraisal by bringing additional cash to closing to avoid having to lower the price to match a low appraisal.
- <u>Appraisal Gap Coverage offered.</u> If your buyer is offering appraisal gap coverage, you must verify they can cover any appraisal shortage with cash funds available. If the buyer is financing, require proof of funds in addition to the buyer's down payment funds. If the buyer is cash, this normally isn't an issue since they likely provided you with proof of funds when they submitted the offer.
- <u>Buyer walk-through requested.</u> This is fairly new in the price-affecting arena. Many corporations are buying up homes and condos to rent out long-term. These companies make aggressive initial offers to win the "bidding war" in a hot market. They include a seemingly harmless "buyer walkthrough verification" upon acceptance. After their offer is accepted, they send one of their company reps in to "verify" condition and then use that clause to renegotiate the price since the property needed more work than they thought.
- *Escalation clause, not triggered.* This means that your buyer is willing to pay more than they are offering. However, they are only willing to pay more if someone else is willing to pay more. If you have no other offers that are higher than this one, this clause is not applicable. It does however let you know that there is room to negotiate up. Strongly advise you simply counter this offer higher and skip the escalation.
- <u>Escalation clause</u>, <u>triggered</u>. When you receive an offer with an escalation clause AND you have another offer high enough to trigger the escalation, you need to follow the language in the escalation clause. If you use the other offer to escalate this offer, you will need to provide this buyer with a copy of the triggering offer to prove you did in fact have a higher offer. Again, strongly recommend that you counter instead of getting hung up in the often confusing escalation clause language.
- <u>Offer is very low.</u> You may be tempted to ignore it, but our advice is to at least engage the buyer. You can do this with a sensible counter offer. To do that, send the buyer a price that is not the list price but is a price you would be willing to accept. If they reject your counteroffer, so be it and you are no worse off.
- <u>Earnest money deposit</u>. The amount of money the buyer will place in a trust with this offer. While this doesn't directly affect the price, we recommend a minimum of 1-2% of the offer be placed on deposit. Sometimes the earnest money is the only that keeps a buyer from walking away over small issues.



Offer Review

Cost: (Common clauses that affect your bottom line)

- <u>Commission:</u> Although you may be offering a certain commission, agents will include in a clause somewhere in the offer. This clause will state that the seller irrevocably agrees to pay the buyer's agent certain commission percentages or sometimes a flat dollar amount. Once you sign the offer, the clause is there and you won't notice until the day of closing. No bueno. Edit it now so you aren't surprised later.
- <u>Seller concessions requested.</u> This is commonly known as "buyer closing costs" requested. Your buyers are asking you to pay part of their closing costs. This amount is in addition to your regular closing costs. This means the buyer is conserving cash by financing a portion of their closing costs. The only way to legally do that is to "have the seller" pay them. Focus on your bottom line. If you run into an appraisal issue or inspection issue, just know that this buyer is likely unable to use any cash to solve it.
- <u>Title insurance requested.</u> This clause tells the title company to order an expensive title insurance policy and charge it to the seller at closing. This policy does nothing for you--it's for the buyer. These policies can run into the thousands of dollars and the language in the contract is fairly harmless looking.
- <u>Utility hold clause</u>. This clause tells the title company to hold back a portion of your proceeds at closing to pay any outstanding water, electric, or other utility bills. This can range anywhere from \$100 to several thousand, depending on the property and the region. You will get any leftover money later, but it may take you several phone calls/emails and several months to collect. Recommend getting this struck in favor of providing proof of final utility payment at closing.
- <u>Home warranty requested.</u> The buyer wants you to pay for a one to two-year home warranty. It's not a bad idea, but the buyer's agent usually gets a kickback from the warranty company. The buyer gets the benefit of the warranty and you pay the bill at closing. Usually between \$500-1500, depending on the property and the area.
- <u>County transfer tax.</u> Also known as a "conveyance" tax. This is a small percentage of the sales price collected by your county recorder and paid for by you. The money will be deducted at closing. These taxes vary by county so do an internet search for "conveyance tax (county, state)" to find the rate in your area.
- <u>VA termite inspection</u>. If your buyer is using VA financing, there is a little-known clause stating that "the veteran shall not pay for any required inspections." VA only requires a termite inspection and since the veteran isn't paying for it, that leaves the seller. Usually runs about \$100-150 and can be paid for at the time of the inspection or at closing.
- <u>Property tax proration.</u> Property taxes are almost always billed a year behind (called "in arrears"). Therefore at closing, the title company will estimate the taxes for the time you owned the property but have not yet been billed. This money will be withheld from your proceeds and given to the buyer at closing.
- <u>Settlement/Title fee.</u> These are the expenses you pay to the title/escrow company to run the closing, prepare and record the deed, order and handle mortgage payoffs, conduct the title search, and so forth. Can run anywhere from a few hundred to a few thousand dollars. By the way, it pays to shop around.



Offer Review

Off-ramps: (Clauses that allow the buyer to escape the deal)

- <u>Attorney/CPA review:</u> Clause that says either party may rescind the offer with written notice. This is a practical "get out of this offer" clause. There is no changing it if it's in there, but in a competitive market, you can ask the buyer to waive this "upon acceptance". Otherwise, if the buyer gets remorse later, they can simply cite this clause and they are gone with their earnest money deposit.
- <u>Seller disclosures not reviewed.</u> Many states require the sellers to fill out a disclosure form detailing the history of the property and any maintenance. Most contracts contain a clause stating whether or not the buyer has reviewed the disclosures. If they have not, the buyer will have an easy off-ramp until this term is satisfied. We recommend presenting the buyers with your disclosures and having them sign off this clause before accepting their offer.
- <u>HOA documents not reviewed.</u> If your property is governed by an HOA (homeowner's association), the buyer is entitled to review the HOA rules/financials as part of the purchase. Most contracts contain a clause stating whether or not the buyer has reviewed the HOA documents. If they have not, the buyer will have an easy off-ramp until this term is satisfied. We recommend presenting the buyers with your disclosures and having them sign off this clause before accepting their offer.
- <u>Home sale contingency.</u> Your offer is contingent upon the sale and closing of the buyer's home. This presents a number of challenges; chiefly that you must now contend with two sets of inspections, two appraisals, etc. Unless you see no other offers, we recommend you consider this offer only as a backup offer until the home sale contingency is removed. If you proceed with this offer, request a right of first refusal, allowing you to escape this contract if another offer shows up without a home sale contingency.
- *Inspections waived.* Your buyer has waived inspections. This clause significantly increases the strength of this offer. 70% of all deals that fall apart, happen during the inspection process. As a seller, it would be difficult to overlook this offer, assuming other factors.
- <u>Remedy waived.</u> Your buyer has waived the inspection remedy period. This means the buyer will only be giving a simple "Yes" or "No" on whether or not they will be moving forward after inspections. They will not ask for repairs, but they can still cancel the contract if they are unhappy with the inspection results. Keep in mind, the buyer can still ask for repairs. You don't have to agree to them and can simply say "no" so in essence, this clause is more about the buyer's mindset. It doesn't really enhance the offer much, in our humble opinion, since the buyer can still walk away.
- *Final walkthrough requested.* Your buyer is requesting a final walkthrough of the property a few days before closing to ensure the property condition has not materially changed. They cannot raise any new issues, but they can inspect any work that was done to satisfy the inspection remedies.
- <u>Long closing date</u>. Extended time between now and closing is not unheard of but could be a way for the buyers to hide the fact that they have a home to sell. To be on the safe side, we recommend asking their lender to confirm either way in writing that the buyer does not have to close on any other property prior to closing on your home. Do not take the buyer or buyer agent's word for this--get it right from the lender.



Backup Pitch Email

Here is an email template I use to fish for backup offers in multiple offer situations.

Adjust this based on whether there was a buyer's agent or you were dealing directly with the buyer.

Hi (name),

Thank you and thank your buyer for a very strong offer. It was a tough decision we ultimately chose to go with a different offer. That said, we would be happy to entertain a backup offer if your clients are interested. While we don't anticipate any issues with the first offer, we've been around long enough to know that you just never know. No doubt—you know what I mean.

Please update the offer and resubmit if you wish to pursue a backup spot, but either way—thank you for the offer. Best of luck to you and your buyers and we really appreciate your professionalism. It would have been great to work with you. Hopefully we cross paths again.

Respectfully,

(Your signature)



Inspection Checklist

Interior:

Open all access areas that may be hard to find (Attic, crawl, etc.)
Clear areas around furnace and under all sinks
Conduct a "pre-showing" tidying up in case things have gotten lax
Replace any light bulbs that are burned out, including appliance bulbs
Make sure toilets all flush properly and do not run too long; adjust if neeeded
Check all bathrooms: Flush, lids down, all meds gone, sink/tub/shower clean
Change all furnace filters
Turn on all pilot light, if they are off for seasonal timing
Put away all toys and projects (plastic bins are wonderful for this use)
Test run all non-seasonal appliances (fireplace, A/C, built-in space heaters)
Ensure breaker box is clearly and fully labeled
Doublecheck all doors, latches, and locks are functioning (WD-40 helps)
Check all cabinet hinges to make sure all screws are tight and doors work
Check all sinks, toilets, showers, and tubs for signs of leaks you can fix
Take care of any spiders, ants, etc. that may have set up house in your house
Contain all pets and clean any areas with pet evidence
All utilities must be on
Put out some grab/go snacks and water bottles. Inspectors are people and
people appreciate the kindness. You never know when that kindness may help
you in a tough situation.
Put away all valuables and medications



Inspection Checklist

EX	erior:
	All lawn care done and/or snow cleared
	In winter, salt/sand sidewalks and driveways for safety
	Put away any trash or recycling bins to their proper place
	Check the yard for any clutter/debris/pet droppings
	If you can't be there, make sure the lockbox is in place with a key
	Make sure all exterior doors have keys or are unlocked for the inspection
	Replace any burned out light bulbs
	Check the perimeter of the house for any loose siding, trim, or easy fixes
	Safely check the roof for debris and anything causing gutters to clog
	Take care of any bugs, wasp/bee nests, etc. Nothing worse than having
	your inspector get stung.



Appraisal Checklist

Have a list printed out showing any improvements by month/year. For
example: "New roof 10/21, New furnace 8/21, New carpet 3/21, New
appliances 11/20."
Have a list of comparable sales that support your sale price. These comps
should be within a mile of your property (the closer the better) and less than a
year old (the more recent the better). This may seem presumptuous, but
humans tend to take the path of least resistance. There's no harm in
suggesting comps that make their job easier and support your goal.
Pull the car out of the garage and make sure things are easy to see and
photograph.
Open all access areas that may be hard to find (Attic, crawl, etc.).
Keep pets contained and children occupied.
Make sure the house is clean, decluttered, at a comfortable temperature, and
well lit.
Be nice. No brainer, but you'd be surprised how far this one will go toward
helping your cause. Appraisers are people and people like it when they are
treated with respect. Offering cookies or a snack has never hurt anyone's
cause. Connecting with the appraiser on a human level may be the difference.
Appraisals are subjectiveto a pointso let that work in your favor.
Before the appraiser leaves, ask, "I know you are really busy, but do you have
any feel for the usual amount of time before we hear anything?" This is a great
non-threatening or pressuring way to get a realistic time frame. It also tells you
when to really start hugging the lender for the results



Closing Worksheet

People

				ı	
Contract Status:	Primary	Backup 1	Backup 2		
People					
Role:	Name	Phone	Email	Company	Notes
Seller 1:					
Seller 2:					
Buyer 1:					
Buyer 2:					
Listing Agent:					
Listing Agent Assistant:					
Title/Escrow Officer:					
Buyer Agent Name:					
Buyer Agent Assistant:					
Loan Officer:					
Loan Officer Assistant:					
Appraiser:					
Inspector:					
Inspector:					
Inspector:					



Closing Worksheet

Dollars

ltem:	Amount	Notes
Contract Price:		
Seller Concessions:		
Earnest Money:		
Home Warranty:		
Title Insurance:		
Appraisal Amount:		
Appraisal Gap Coverage:		
Financing Type:		
Estimated Seller Net:		

Dates

	<u> </u>		
Event:	Deadline	Completed	Notes
Contract Date:			
Acceptance Date:			
Initial Buyer Walkthrough:			
Loan Application:			
Earnest Money Deposit:			
Inspection Period:			
Insp Reporting Period:			
Inspection Resolution:			
Seller Disclosure Delivery:			
Seller Disclosure Objection:			
Title Document Delivery:			
Title Review/Objection:			
HOA Document Delivery:			
HOA Document Objection:			
Appraisal:			
Appraisal Objection:			
Appraisal Resolution:			
Contingent Sale Update:			
Contingent Sale Closing:			
Loan Approval:			
Final Buyer Walkthrough:			
Closing:			
Buyers Possession:			



Closing Worksheet

Notes:		
		_



ALTA Breakdown

Info	ormation on the Parties and Dates Involved:
	Names of all people and companies attached to this transaction
	Address of the subject property and closing location
	Key dates such as closing date and recording/transfer date
Fin	ancial:
	Sale price and any personal property value
	Earnest money and other deposits
	Loan amounts, if applicable and any buyer/seller credits
Pro	orations / Adjustments:
	Property taxes, School taxes
	HOA fees, etc.
	Prorated amounts to the day of closing
Loa	an Charges to (lender co.):
	Costs paid to the lender for the buyer
	Usually all on the buyer side
	Can be on the seller side if the seller agreed to pay some of these
	expenses
Oth	ner Loan Charges:
	Costs paid to 3rd parties for the buyer's loan
	Usually for prepaid items, but not always
	Typically for the appraisal, but there are other uses.



ALTA Breakdown

lm	pounds:
	Initial money taken from the buyer to set up their escrow account
	Almost always blank for the sellers
Tit	le Charges & Escrow / Settlement Charges:
	Charges to the buyer and seller for any services by the title company
	Title insurance is the big one
	The rest are fees to the title company for the many services they provide
Co	mmission:
	Usually on the seller side, but not always
	This will show the entire amount of all commissions and fees to agents
	These can be paid at closing or referenced as paid outside of closing
Go	vernment Recording and Transfer Charges:
	Charges from the county to record a new deed and update county records
	Many counties charge a "transfer" or "conveyance" fee (tax) to the seller
	This is usually a small percentage of the total value of the sale
Pa	yoff(s):
	This is where all seller payoffs are noted
	Usually the seller's mortgage, but can also be lines of credit
	Any liens attached to the property will also be listed here
	Everything in this section will be paid in full at closing
Mi	scellaneous:
	Sometimes a charge has no natural home on the form, but must be disclosed
	Usually for inspections or a home warranty
	Can be for either buyer or seller, depending on the situation



ALTA Breakdown

Sul	ototal:
	For buyers, how much cash they need to close
	For sellers, how much is left over after all the expenses
	Referred to as "Cash to Seller"
Acl	knowledgment:
	This is where all the principle parties would sign to acknowledge the accuracy
	Do not sign if you don't understand or agree with these charges
	You are to receive a complete copy of all seller charges, but not the buyer
	side.
	The buyer doesn't receive your side either.
	Each agent only receives the side for their client, so if the agent represents
	both, they will see the entire document.



Possession Checklist

Hand over a broom clean house. No need to scrub top to bottom, but get rid
of all trash, mop/vacuum the floors, wipe the counters and drawers. This is as
much about Karma as anything.
Leave all keys (labeled!), remotes, owner's manuals, and warranty paperwork.
Leave a list of all codes for any items that require them to access or change.
List of solutions to mysteries. Every home has quirks and special ways to do
certain things. Be kind and don't make them figure things out the hard way.
This will also save you a lot of potential follow up calls later.
List of where to find all seasonal items and how to switch things out as the
weather changes.
List of neighborhood schedules: garbage/recycling day, leaf pick up, etc.
List of places that are great and useful around the area: coffee shops, good
restaurants, ice cream places, library, playgrounds, pools, etc.
List of local contractors for any type of work. If you have leftover receipts
showing how much things cost, so much the better: plumber, roofer,
electrician, landscaper, or general handy person.
Collection of additional materials from your projects: paint, tiles, fabric,
flooring, roofing, siding, specialty bulbs, etc.
Consider a baton pass visit or making a baton pass videoor both. Walk
around and just brain dump as you criss cross the house and the yard: let
them know what each switch does, where to find the access for the attic, how
you took such good care of this or thatyou get the idea.





Purchase Agreement



I. PARTIES & PROPERTY:

Seller(s):			
Buyer(s):Property Address:			
Purchase Price: \$			
Seller Concessions (if any): \$ or%			
Earnest Money Deposit: \$			
Earnest Money to be held by:			
Earnest Money shall be deposited within business days of the Effective Date defaults, earnest money shall be disposed of in accordance with applicable Ohio law are agreement of both parties.	-		
3. FINANCING & CONTINGENCIES:			
Buyer intends to purchase the Property by: Cash New Mortgage Loan (type:) Seller Financing (terms attached as addendum)			
	Other:		
This Agreement is contingent upon: Buyer obtaining financing approval within days. Property Appraising at or above Purchase Price. Inspection Period of days, during which Buyer may conduct inspections.			
☐ The sale and closing of the Buyer's home at:			



Purchase Agreement



4. CLOSING & POSSESSION:
Closing shall occur on or before
Possession shall be given: At closing On, at AM/PM Other:
5. DISCLOSURES & COMPLIANCE:
Seller acknowledges providing Buyer with the Ohio Residential Property Disclosure Formunless exempt. Buyer acknowledges receipt of said form.
Lead-Based Paint Disclosure Required? ☐ Yes (if built prior to 1978, Seller must provide disclosure) ☐ No (if built in 1978 or after. No disclosure required)
6. ADDITIONAL TERMS:

7. DEFAULT & REMEDIES:

In the event of default by either party, the non-defaulting party shall be entitled to pursue any legal remedies available, including specific performance or termination of this Agreement with



Purchase Agreement



retention or return of earnest money, as applicable.

8. ENTIRE AGREEMENT:

This Agreement, along with any attached addenda, represents the entire agreement between the parties and supersedes any prior negotiations, representations, or agreements. Amendments must be in writing and signed by both parties.

9. SIGNATURES & EXECUTION:

By signing below, Buyer and Seller agree to the	e terms outlined in this Agreement.
Buyer I / Date	Seller I / Date
Buyer 2 / Date	Seller 2 / Date

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Counteroffer: _____



This Counteroffer is entered into on	, by and between:
I. PROPERTY & PARTIES:	
Seller(s):	
Buyer(s):	
Property Address:	
2. TERMS OF COUNTEROFFER:	
Seller hereby counters Buyer's offer dated	as follows:

All other terms and conditions of the initial offer shall remain the same.



Counterof	C
(Alintarai	ταν.



3. ACCEPTA	NCE OR	REJECT	ION:
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 Buyer accepts this Counteroffer as written. Buyer rejects this Counteroffer. Buyer counters this offer with modifications (attached). 		
Buyer I / Date	Seller I / Date	
Buyer 2 / Date	Seller 2 / Date	

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Post-Inspection Addendum



This Post-Inspection Agreement is entered into on	, by and between:
I. PROPERTY & PARTIES:	
Seller(s):	
Buyer(s):	
Property Address:	
2. BUYER REQUESTS:	
Buyer has completed the property inspection and requests the following	actions:
☐ As-Is Acceptance: Buyer elects to proceed with the purchase as inspection contingency from the contract.	s-is and removes the
☐ Repairs: Buyer requests the Seller to complete the following repairs	
☐ Credit Request: Buyer requests a credit at closing \$	in the amount of
☐ Contract Termination: Buyer elects to cancel the contract we earnest money deposit.	ith the return of their
3. SELLER RESPONSE:	
\square Seller Agrees to Repairs: The following repairs will be completed p	orior to closing:
☐ Seller Offers Credit in the amount of \$ at closin	
☐ Seller Declines Buyer's Requests and offers to proceed with the o	
☐ Seller Acknowledges Contract Termination and agrees to relect contract, including the return of earnest money as required.	ase the Buyer from the
conduct, including the retain of carnest money as required.	



Post-Inspection Addendum



4. FINAL AGREEMENT:

Buyer and Seller acknowledge and agree to the terms outlined above. This Agreement, once signed, becomes an addendum to the Purchase Agreement and shall be binding upon both parties.

Buyer I / Date	Seller I / Date
Buyer 2 / Date	Seller 2 / Date

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Final Walkthrough Addendum



This acknowledgment pertains to the final walkthrough conducted on
I. PROPERTY & PARTIES:
Seller(s):
Buyer(s):
Property Address:
2. WALKTHROUGH DETAILS:
\square Buyer waives the final walkthrough and accepts the property
\square Buyer conducted the final walkthrough and finds the property in an acceptable condition.
\square Buyer identifies the following issues and requests resolution prior to closing:



Final Walkthrough Addendum



3. ACCEPTANCE OF PROPERTY CONDITION:

Buyer acknowledges that, unless otherwise agreed upon in writing, the Seller is under no further obligation to make repairs or modifications beyond those already agreed upon in the Purchase Agreement or Post-Inspection Agreement.

Buyer I / Date	Seller I / Date
Buyer 2 / Date	Seller 2 / Date

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Mutual Release Agreement



This Mutual Release Agreement is entered into on	, by and between:
I. PROPERTY & PARTIES:	
Seller(s):	
Buyer(s):	
Property Address:	····
2. REASON FOR RELEASE: The parties mutually agree to terminate the Purchase Agreement for the	following reason(s):
☐ Financing contingency was not satisfied	
\square Inspection contingency was not satisfied	
\square Failure to close by the agreed-upon date	
☐ Mutual agreement to terminate	
	Other:
3. EARNEST MONEY DISPOSITION:	
Earnest Money Amount Held: \$	
Earnest Money Held By:	
The parties agree that the earnest money shall be disbursed as follows:	
□ \$ to Buyer	
□ \$ to Seller	

The escrow holder shall distribute the funds accordingly upon receipt of this signed agreement.

4. RELEASE OF LIABILITY:

Buyer and Seller hereby release each other, their agents, and any involved parties from any further claims, obligations, or liabilities arising from the terminated Purchase Agreement. No party shall have any further recourse against the other regarding this transaction.



Mutual Release Agreement



5. SIGNATURES & EXECUTION:

By signing below, Buyer and Seller agree to the terms outlined in this Agreement.					
Buyer I / Date	Seller I / Date				
Buyer 2 / Date	Seller 2 / Date				

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Addendum: _____



This Addendum is entered into on	, by and between:					
I. PROPERTY & PARTIES:						
S eller(s):						
Buyer(s):						
Property Address:						
2. Amendments: Buyer and Seller agree that the						

All other terms and conditions of the Agreement shall remain the same.



Addendum: _	
-------------	--



3. FINAL AGREEMEN I :	
Buyer and Seller acknowledge and agree to th	e terms outlined above. This Agreement, once
signed, becomes an addendum to the Purcha parties.	se Agreement and shall be binding upon both
Buyer I / Date	Seller I / Date
Buyer 2 / Date	Seller 2 / Date

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Tenant Checklist

	Property Overview
	Number of Units
	Unit Breakdown (beds/baths per unit)
	Year Built /. Major Renovations
(5)	Visual Assets
	Professional Photos of All Units
	Virtual Tour / Video Walkthrough
	Floorplan (if available)
	Documentation
	Rent Roll
	Copies of all Leases
	Pre-sale Inspection Report
	All Maintenance Records
	Receipts and Warranty Paperwork
	Age/Condition of Roof, HVAC, Water Heater, Etc.
	Average Utility Costs & List of Owner vs Tenant Utilities
	Property Tax Amount
	Current Insurance Costs
	All HOA Documents



Tenant Checklist

\sim	Financial
	Income/Expense Sheet (Profit & Loss Statement)
	Annual Maintenance/CapEx Budget
	Vacancy Rate (historical, if known)
	Management Fees (if applicable
T.	Bonus
	Nearby Comparable Sales List
	Suggested Cap Rate / Asking Price Justification
	Notes from Seller (future value add potential, tenant quality, known issues)





Sample Letter of Intent

Sample Letter of Intent (LOI) for Showings (Word or PDF)

[Buyer's Full Name]
[Buyer's Contact Info]
Date: [Insert Date]

Subject: Letter of Intent to Purchase – [Property Address]

Dear Seller,

This letter is to express my non-binding interest in purchasing the property at [insert address].

General Terms:

- Intended Use: [Investment / Owner-occupant / Short-term rental]
- Financing: [Cash / Conventional loan / DSCR loan, etc.]
- **Proof**: [Attach proof of financing pre-approval / proof of funds document]
- Timeline to Close: [e.g., 30-45 days from contract]
- Offer Price Range: \$XXX,XXX to \$XXX,XXX
- **Showing Request:** I understand the property is tenant-occupied and will respect all showing protocols you've set.

I acknowledge that this letter does not create a binding obligation but is simply an indication of my intent to pursue this opportunity further.

Sincerely, [Signature line] [Buyer's Name]



Rent Roll: (Property Address)

			Lease Start		Term (MTM, Fixed)				Notes
101 J. Smith	1	\$1,100	04/01/22	MTM	MTM	\$1,100		Gas, Elec, Intern	
102 K. Lee		\$950	07/01/23	04/30/26	Fixed	\$950	03/31/25	Gas, Elec, Intern	Needs repair access
103									
104									
105									
106									
201									
202									
203									
204									
205									
206									
301									
302									
303									
304									
305									
306									
Penthouse 1									
Penthouse 2									



Low Appraisal Therapy

What to Do When the Appraisal Comes in Low

If you get the news that your home appraised for less than the contract price, don't panic. You're not alone—and there are ways to navigate it. Here's what to keep in mind:

🧠 First, Take a Breath

- Low appraisals are frustrating, but they're not the end of the deal.
- You chose your buyer for a reason—most likely because they had strong terms and motivation.
- Many deals with low appraisals still close—sometimes even at the original price.

What Happens Next

- Use the Low Appraisal Checklist to guide you through the entire process.
- Use the Low Appraisal email templates provided and edit as needed.

Cooling the Excitement

- Most buyers initially celebrate a low appraisal—they think they're getting a discount.
- Part of your job is to gently temper that excitement and reopen negotiations based on the full picture.

Plan Your Next Moves

Start thinking through these questions before you negotiate:

- f the appraisal doesn't change, would you still move forward at the lower price? Example: If your new net is \$25,000 less than expected, are you willing to close?
- 2. If not, is there a middle ground? What's the minimum net you're comfortable with if we can't recover the full amount?
- 3. what "cards" can we play? Do you have upgrades or comps we can highlight? Any backup offers still interested?



Low Appraisal Therapy

Time Is Usually On Your Side

- Buyers often don't want to lose the deal.
- Agents and lenders never want to start over.
- Agents and lenders don't get paid until and unless a deal closes.
- You have leverage—but you need to be smart about how and when to use it.

The Goal: Keep Your Net as Close to the Original as Possible

That's the mission. As you handle negotiations and work through each step, part of your job is to:

- Stay calm
- Focus on the bottom line-not all the other numbers.
- Work the process and when the dust settles, either you'll be moving forward or looking for your next buyer.

What If The Deal Dies

- If you have a backup buyer, you may want to give them a heads up that they are on deck.
- Look for the "Rebound Playbook" if you have to get back out there.
- Remember...if it's not a good deal for everyone, including you, then it's not a good deal



Low Appraisal Checklist

Phase 1: Confirm the Appraisal Details

- Ask the buyer's agent or lender for a copy of the appraisal report.
- Make sure you understand the **exact value** and **why it came in low** (look for flagged issues or missing comps).
- Get this in writing if possible—it's hard to dispute what you haven't seen.

Phase 2: Prepare a Response

- Review the appraisal carefully. Look for:
 - Missing upgrades, Square footage, Bedroom/bathroom count
 - Lot size, Garage facts, Basement/foundation type
 - Poor or irrelevant comps?
- Find better comps in your area—within 1-3 miles, sold in the last 6-12 months.
- V Create a clean PDF combining:
 - The original appraisal
 - Your own comps and notes
 - If you had a bidding war, say, "We chose this offer over (#) others."
- Send this to the buyer's lender as part of a formal appeal.

Phase 3: Explore Deal-Saving Options

While the appeal is pending:

- V Talk to the **buyer or their agent** about creative solutions:
 - Can they bring extra cash?
 - Can anyone reduce or eliminate costs (concessions, commissions, taxes)?
 - Can the closing date be adjusted to help?
- W Be honest with yourself:
 - Would you still sell at the lower net?
 - o Is there a number between the appraised value and contract price you'd accept?



Low Appraisal Checklist

Phase 4: If You Save the Deal...

- V Put everything in writing! Use an addendum to update:
 - Final price
 - o Any new terms, credits, or changes
 - Closing dates if needed
- Share the signed addendum with:
 - Buyer
 - o Lender
 - Title company
- Thank everyone (seriously—it helps keep things smooth).

Phase 5: If the Deal Falls Apart...

- Request a **mutual release** signed by the buyers.
- V Don't disclose the appraisal value —just refer to it as a "buyer financing issue."
- Prepare to relaunch:
 - o Make any listing changes (price, photos, description, etc.)
 - Consider refreshing the listing to attract fresh attention
 - o If you have the inspection report, think about using it in the relaunch
- Hold an open house the first weekend back on market, if possible
- Keep it positive. You're back on the market—with momentum.

💡 Final Tips:

- This process takes time. Don't rush into price cuts or panic decisions.
- Document everything—emails, texts, appraisal reports, and offers.
- If you're stuck or unsure what to do next, this is a good time to get expert advice.



[First email to Lender]

Hi [Lender Name],

We are hearing that the appraisal is coming in below the contract price, which is unfortunate since this was going to be pretty tight as things were.

In order to move ahead and see if we can save this deal, please send a copy of the appraisal along with the specific steps for appealing the value.

Once we have these things, we work through them and get back to everyone. If we can somehow find a way to make this work, I'll let you know.

As always, let me know if you have any questions.

Thanks!



[First email to Lender]

Hi [Lender Name],

We are hearing that the appraisal is coming in below the contract price, which is unfortunate since this was going to be pretty tight as things were.

In order to move ahead and see if we can save this deal, please send a copy of the appraisal along with the specific steps for appealing the value.

Once we have these things, we work through them and get back to everyone. If we can somehow find a way to make this work, I'll let you know.

As always, let me know if you have any questions.

Thanks!



[First email to Buyer's Agent - At/Below list price]

Hi [Agent Name],

We understand that the appraisal is coming in low, which is unfortunate since this was going to be pretty tight as things were.

In order to move ahead and see if we can save this deal, I've already requested a copy of the appraisal along with the specific steps for appealing the value. Once we have these things, we can work together on a possible way out and get back to everyone.

At this point, I don't see how we can make it work with the numbers we are now facing. The bottom line for the deal we have was already a stretch. Do you or the buyers see any areas where we can trim things and hopefully stay on track?

Naturally, we want to keep moving toward closing if possible, and I'm sure nobody wants to start over. That said, we will need to tighten the expenses on this deal if we are going to avoid a mutual release. Any dollar we can eliminate will be enormously helpful and we are open to all suggestions.

Let me know what you come up with, and I'll keep you posted. If we can somehow find a way to make this work, I'll let you know. As always, let me know if you have any questions.

Thanks!



[First email to Buyer's Agent - Above list price]

Hi [Agent Name],

We understand the appraisal came in low, which is disappointing given that we chose your client's offer over several others based on its strong terms and financing.

To keep things moving, I've already asked the lender for a copy of the appraisal along with the process for appealing the value. Once we have those details, we will review our options and choose the best path forward.

In the meantime, I think we'd all prefer to find a way to keep this deal alive. Given the strength of the backup offers, we aren't it doesn't make sense to simply lower the price to meet the appraised value—but we are open to creative solutions.

Are there any areas where your buyers would be willing to trim costs or make adjustments to help close the gap? Any amount we can cut will help us avoid a mutual release and keep this on track for closing.

Let me know what ideas you and your buyers come up with. I'll keep you posted as we learn more on our end. Hopefully we can work together to find a win-win.

As always, let me know if you have any questions.

Thanks!



[Second email to Buyer's Agent]

Hi [[Greeting]],

It looks like the appeal is not going to help us on this deal. Unfortunately, we may not be able to bridge the gap without a miracle.

Have you or the buyers come up with any way for us to keep this closing alive? We are open to just about any solution. We'd love to continue as long as we can make the bottom-line numbers work.

Here are the major expenses attached to this deal. Would the buyer object to creatively reducing some of the costs?

- Seller concessions:
- Commission:
- Home Warranty:
- Property Tax Proration:
- Utility hold:
- Title Insurance:

Alternatively, is there any way they can bring more cash to close the gap? Let us know what you come up with.

If the buyers are in the same "rock and a hard place" as we are, then it looks like this one wasn't meant to be. If that's the case, please put together a mutual release, and we can all get back to the starting lines.

Thank you for all your hard work on this transaction. As always, let me know if you have any questions.

Thanks!

Refresh Checklist

Pre	epare before you take down the current listing:
	Review current listing performance: days on market, offers, common feedback
	Run new comps to recalculate the optimal list price for the current market
	Repair/upgrade any items slowing the sale (optional)
	Get new photos/video (take them or hire a photographer)
	Draft new property description and any other changes
	Draft new property disclosures, but don't sign/date until day of launch
Tal	ke down the current listing:
	If listed with an agent, some paperwork will likely be required
	Pay attention to any minimum days required for reset (ex: Columbus minimum is 45 days off market before a new MLS# can be assigned.)
	Follow up on any buyers/agents who noticed the listing went away
Lau	unch "Refreshed" Listing
	Build new online profile with all your updates
	Announce the open house for the first Saturday after launch
	Announce offer deadline if you're a gambler (You know who you are)
	Whisper campaign to any interested people, past showings/offers, etc.
	Relaunch social media campaign as if it were a new listing (cuz it is)

